

**Tyne and Wear Fire
and Rescue Service**



**If three or more of these
factors are present,
a request / referral
should be made to the
Fire and Rescue Service.**



TYNE AND WEAR

or

www.twfire.gov.uk/hsc

When to refer

Age

- Occupiers over 65

Smoke alarm status

- No working smoke alarms fitted

Behaviours

- Smoking
- Smokes where sleeps
- Clutter/Hoarding level 4 and over
- Previous fires/Burn marks
- Alcohol and substance misuse
- Emollients and paraffin based creams

Vulnerabilities

- Lives alone
- Restricted mobility
- Immobile
- Sensory Impairments