



Gateshead
Safeguarding Adults
Board

Strategic Plan

2024/27



Contents

	Page
Gateshead Safeguarding Adult's Board, Our Vision and Commitment....	3
Who are we?	4
The Local Picture	5
Our Subgroups	6
Governance	7
Development of the Plan	8
Implementation and monitoring	9
Strategic Priorities and Business Plan.....	10

Glossary of terms

- GSAB - Gateshead Safeguarding Adults Board
- GSCP - Gateshead Safeguarding Children's Partnership
- MSP - Making Safeguarding Personal
- SAR - Safeguarding Adult Review
- ONR - Office of National Statistics
- H&WBB - Health & Well Being Board
- SAB - Safeguarding Adult Board



Gateshead Safeguarding Adult's Board, Our Vision and Commitment

The board oversees and leads adult safeguarding across Gateshead. It is interested in a range of matters that contribute to the prevention of abuse and neglect. The main objective of any Safeguarding Adults Board (SAB) is to ensure that local safeguarding arrangements and partners act to help and protect adults in its area who meet safeguarding adults' criteria.

Our vision for adult safeguarding in Gateshead is:

'Everybody in Gateshead has the right to lead a fulfilling life and should be able to live safely, free from abuse and neglect - and to contribute to their own and other people's health and wellbeing.' Safeguarding Adult Reviews.

We encourage board members to challenge each other and other organisations where it believes that their actions or inactions are increasing the risk of abuse or neglect. This includes commissioners as well as providers of services.

The overarching purpose of a SAB is to help and safeguard adults with care and support needs.

It does this by:

- assuring itself that local safeguarding arrangements are in place as defined by the Care Act 2014 and statutory guidance.
- assuring itself that safeguarding practice is person-centred and outcome focused.
- working collaboratively to prevent abuse and neglect where possible.
- ensuring agencies and individuals give timely and proportionate responses when abuse or neglect have occurred.

- assuring itself that safeguarding practice is continuously improving and enhancing the quality of life of adults in its area.

The SAB must lead adult safeguarding arrangements across its locality and oversee and coordinate the effectiveness of the safeguarding work of its member and partner agencies.

This will require the SAB to develop and actively promote a culture with its members, partners and the local community that recognises the values and principles contained in 'Making Safeguarding Personal'. It should also concern itself with a range of issues which can contribute to the wellbeing of its community and the prevention of abuse and neglect, such as:

- the safety of people who use services in local health settings, including mental health.
- the safety of adults with care and support needs living in social housing.
- effective interventions with adults who self-neglect, for whatever reason.
- the quality of local care and support services.
- the effectiveness of prisons in safeguarding offenders.
- making connections between adult safeguarding and domestic abuse.

The Board has three core duties:

- to publish a strategic plan for each financial year.
- to publish an annual report detailing what the Board has done during the year.
- to conduct any Safeguarding Adult Reviews.

Who are We?

The Board is responsible for assuming the strategic lead and overseeing the work of Adult Safeguarding and Mental Capacity Act arrangements in Gateshead. Within Gateshead we have an Independent Chair to enhance scrutiny and challenge.

The Board has a comprehensive Memorandum of Understanding, which is updated annually, and provides a framework for identifying roles and responsibilities and demonstrating accountability.

In law, the statutory members of a SAB are defined as:

- the local authority.
- the local police force.
- the Integrated Care Board (ICB).



In Gateshead, we recognise the importance of the contribution made by all our partner agencies and this is reflected by the wider Board membership (correct as of June 2023):

- Gateshead Council
- Northumbria Police
- Northeast and North Cumbria ICB, – on behalf of NHS England, Northeast (Represent GP Lead)
- Ambulance Service
- Lay Members
- Gateshead Health NHS Foundation Trust (GHFT)
- South Tyneside and Sunderland NHS Foundation Trust (STSFT)
- Cumbria, Northumberland and Tyne and Wear NHS Foundation Trust (CNTW)
- Gateshead College
- Tyne and Wear Fire and Rescue Service (TWFRS)
- Probation Service
- Oasis Community Housing
- Connected Voice Advocacy
- Department for Work and Pensions (DWP)
- Healthwatch Gateshead

The Local Picture



Gateshead has a population of around 196,100 living in 89,000 households (ONS Census 2021). **Current estimates of the population suggest it is ageing**, with an **increase between 2011 and 2021** in those aged:

- 65-74 of 14.8% (2,800 people)
- 75+ of 10.7% (1,800 people)

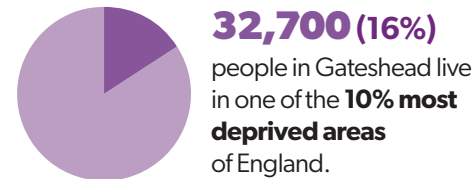


There has been a **slight decrease** in those aged:

- 0-24 of 7.8% (4,500 people)
- 25-44 of 6.9% (3,800 people)
- 45-64 by 0.6% (300 people)



Population projections from the Office for National Statistics (ONS) predict that this ageing population trend will continue, becoming more pronounced if life expectancy continues to increase, this could have an impact on service provision in the future.



47th Gateshead is ranked 47th **most deprived** out of 317 local authorities in England.

Within Gateshead, socio-economic inequalities exist as illustrated by the 2019 Index of Multiple Deprivation (CLG). **Gateshead is ranked 47th most deprived out of 317 local authorities** in England. Within Gateshead there are **21 areas** which fall within the **10% most deprived areas in England**, equating to almost 32,700 people or 16% of the population of Gateshead. Much of this deprivation is based within the central and eastern urban areas of the borough.

95,500 (71.7%) working age (16-64) Gateshead residents are **in employment**

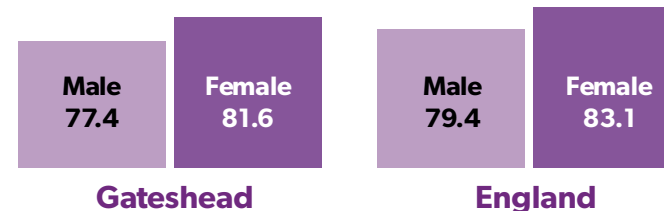
5,410 (4.3%) are **unemployed** claiming jobseekers' allowance or universal credit

Around 95,500 or 71.7% of working age (16-64) Gateshead residents are in employment which compares with an average of 75.5% for England as a whole (ONS Annual Population Survey Y/E Sep 2022), and around 5,410 or 4.3% are unemployed claiming jobseekers' allowance or universal credit which compares with an average of 3.8% for England as a whole (DWP Dec 2022).

Race
It is estimated that around **6.5% (12,660) of the population are from a non-White group** (ONS Census 2021). The non-White population has **increased from 3.7%** in 2011 (ONS Census 2011 and 2021).



Life expectancy (years)



At 77.4 for men, and 81.6 for women, life expectancy is lower than the England averages of 79.4 and 83.1 respectively. These latest life expectancy figures represent a slight decrease on the previous year (ONS 2018-20). Around 22% of people in Gateshead reported that their health limits day to day activities compared to around 17% nationally, but only 8% are in bad health (ONS Census 2021).

Our Subgroups

The Safeguarding Adults Board is supported by an executive group and three sub-groups:

Joint Safeguarding Executive – chaired jointly by the SAB Independent Chair and the Gateshead Safeguarding Children’s Partnership Independent Scrutineer.

The executive group is made up of senior officers from the three statutory partners, it provides support to the SAB by providing a platform to raise issues, concerns, and address barriers to progressing actions contained within the strategic plan and support the board to meet its statutory safeguarding duties.

Quality, Learning and Practice Group - chaired by Gateshead Council. This group is responsible for:

- learning and improvement
- performance management
- quality assurance
- development and implementation of multi-agency policy procedures and practice guidance
- communication and engagement
- development, implementation, and co-ordination of the Safeguarding Adult Board training programme

Safeguarding Adults Review and Complex Case Group - chaired by North East and North Cumbria Integrated Care Board. This group is responsible for:

- co-ordinating Safeguarding Adult Reviews and complex cases

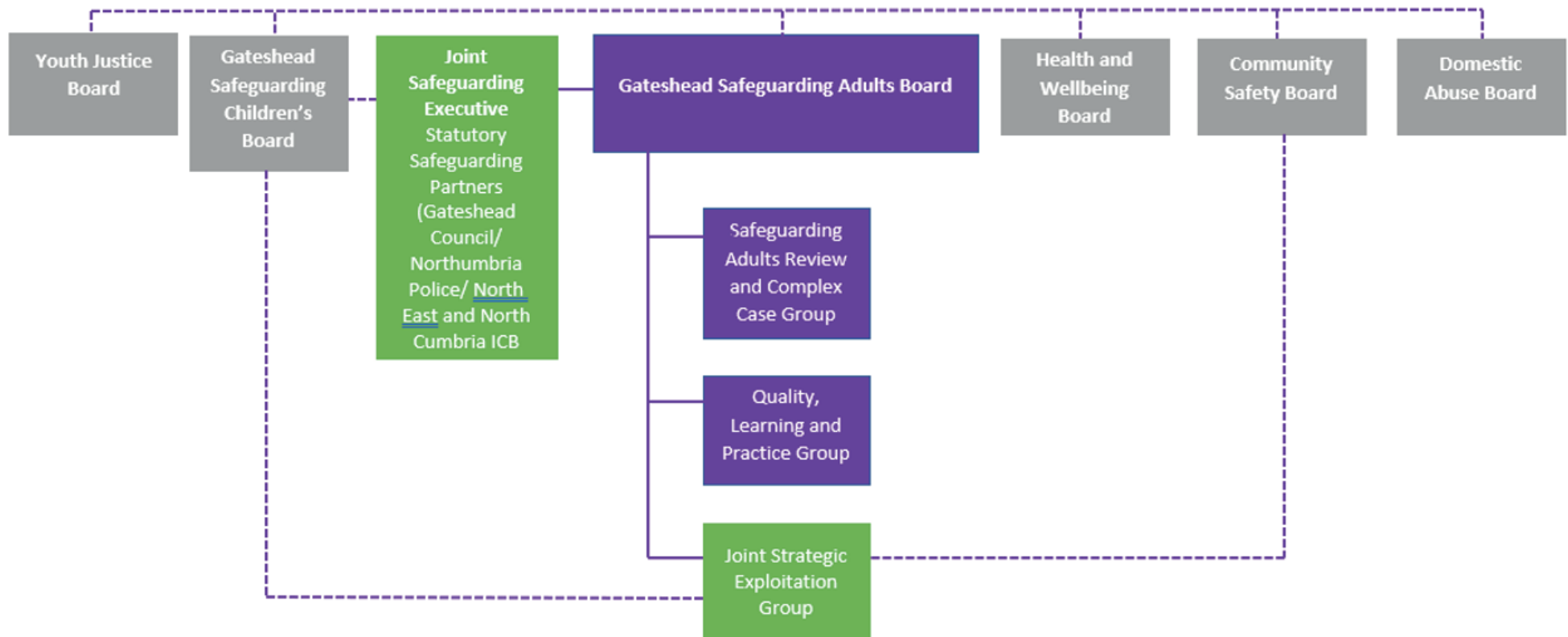
Strategic Exploitation Group (Joint with the Local Safeguarding Children’s Board) - chaired by Northumbria Police. This group is responsible for:

- sexual exploitation, modern slavery and trafficking



Governance

The [Gateshead Safeguarding Adults Board Memorandum of Understanding \(PDF\) \[415KB\]](#) provides an overview of the Board including roles and responsibilities, membership, structure and accountability. It also includes information about the Board subgroups.



Development of the Plan

This strategic plan has been developed in consultation with our partners and key stakeholders and draws on the feedback gathered at the Gateshead SAB development day which was held in September 2023.

Frontline practitioners from a variety of partner agencies and sectors were invited to contribute to the development session, providing their views on:

- What is working well in safeguarding in Gateshead
- What is not working well in safeguarding in Gateshead
- Three priority areas

The plan also includes themes which have been identified from Safeguarding Adult Reviews and Learning Reviews which have been undertaken by the board.

Align priorities with other strategic boards and partnership within Gateshead

The Gateshead Safeguarding Adults Board and the Gateshead Safeguarding Children's Partnership have a joint Executive which provides the opportunity for partners to review the strategic priorities for both partnerships and includes input from the Community Safety Board and the Domestic Abuse Partnership. Agreeing areas of joint working reduces duplication and provides a streamlined approach to protecting vulnerable children, young people and adults across Gateshead.



Implementation and monitoring

The Safeguarding Adults Board Strategic Plan for 2024 - 2027 will shape the direction and focus of the Board for the next 3 years. This strategy will be underpinned by annual Business Plans.

The business plan will set out the board's objectives, goals, initiatives and metrics for the year ahead and these will be monitored with the outcomes updated on a quarterly basis. The strategy and business plan will be reviewed annually to ensure the priorities identified remain relevant. The business plan will be updated to enable the board to continue to meet its statutory obligations in relation to safeguarding and to achieve its overarching purpose to help and safeguard adults with care and support needs.

Going forward the board will work with Healthwatch and various user groups to ensure the boards annual report, strategic plan and business plan are presented in a format which is accessible for all.

Completion of the objectives within the plan will be monitored through the Quality, Learning and Practice (QLP) Subgroup. Quarterly updates to the board will be provided by the QLP Chair and any issues or delays will be raised as part of this feedback. The Gateshead [SAB Memorandum of Understanding](#) sets out the expectations of the board that partners will work collaboratively to achieve the objectives contained within its strategic plan. Partners will work towards reducing risk and preventing abuse and neglect to adults with care and support needs within Gateshead through strong partnership working and collective ownership of the priorities as set out in the strategic plan.



Strategic Priorities and Business Plan

1. Strengthening Safeguarding

Strengthening Safeguarding practice across the partnerships and ensuring resources are available to support practitioners in their day to day safeguarding activities and that good practice is evidenced and practitioners can develop their knowledge and skills in this area.

NB Links to 2. Learning and Development

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
<p>1.1 The Gateshead SAB and partners will create a strong multi agency approach to safeguarding. This will be evidenced by data and assurances from partners around the quality and appropriateness of safeguarding concern referrals which meet the criteria for statutory safeguarding.</p>	<p>We will develop a multi-agency data dashboard which includes:</p> <ul style="list-style-type: none"> • Information on number of safeguarding concerns raised and conversion to S42 enquiry. • Breakdown of types of abuse and neglect. • Breakdown of location of abuse and neglect. • Source of concerns • Making Safeguarding Personal • Outcomes <p><i>NB See 3 for further detailed information on the development of the SAB Data Dashboard.</i></p>	<ul style="list-style-type: none"> • Data Dashboard containing this information will be reviewed quarterly at SAB and QLP Sub Group. • Key themes and areas for improvement will be identified and actions taken to provide additional support and resources to improve these areas, this could include but not limited to: <ul style="list-style-type: none"> • ongoing multi-agency training • bespoke training • development of resources • support to partner safeguarding leads 	<p>LA Performance Management, SAB Chair, SAB BM, QLP Sub Group</p>

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
1.1 continued	<p>We will produce guidance for partners on what constitutes:</p> <ul style="list-style-type: none"> • a general response to keep someone safe and to ensure their needs are met, or • a formal safeguarding response under Section 42 of the Care Act 2014 • a good safeguarding concern, including examples. 	<ul style="list-style-type: none"> • Guidance documents developed and published on the Gateshead SAB Website and Tri-X. • Launch briefings held, attendance and evaluation recorded 	QLP Sub Group, Workforce Development, SAB BM
	<p>We will provide clear guidance on the information which must be included in a safeguarding referral.</p>	<p>Information available on the ASC website alongside referral link.</p>	LA SG Team
	<p>We will discuss and agree with partners a way forward regarding options for developing and implementing a universal referral mechanism through the Mosaic care management system.</p>	<ul style="list-style-type: none"> • Evidence of partnership working • All referrals will be received using a single referral route. 	All partners and LA SG Team (Task and Finish Group)
	<p>We will review the Decision-making tool in line with survey results and consult on the revised tool with partners across Gateshead including the PVI sector.</p>	<ul style="list-style-type: none"> • Decision Making tool is relaunched. • Available on Gateshead SAB Website and Tri-X • Evidence of Practitioner briefings. 	QLP Sub Group

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
<p>1.2 Increase Making Safeguarding Personal (MSP) compliance at referral stage. Ensuring all appropriate steps are taken prior to safeguarding referrals being made i.e. discussion with the adult, outcomes identified, risk plan in place, seeking consent. Developing a person-centred approach to SG. We will analyse feedback.</p>	<p>We will further develop our training and resource offer on MSP including:</p> <ul style="list-style-type: none"> • Face to face/ virtual training • Short video guidance • Guidance document 	<ul style="list-style-type: none"> • Training and resources will be available for practitioners. • Resources will be available to access on the SAB Website and Tri-X. • Improvement in the numbers of concerns received where consent has been appropriately established. 	<p>QLP Sub Group</p>
	<p>We will include consent, and outcomes identified data information on the SAB Dashboard. Data analysis will be used to monitor this and make improvements across the partnership as required.</p>	<p>The SAB Dashboard will include data on consent and outcomes.</p>	<p>QLP Sub Group and Performance Team</p>
	<p>We will seek assurances from partner agencies that staff are aware of their responsibilities under Section 42 of the Care act in Making Safeguarding Personal.</p>	<ul style="list-style-type: none"> • Assurance from partner agencies that internal policies and practice guidance reflects the requirements of MSP under the care act. 	<p>All partners</p>
<p>1.3 Protection vulnerable adults from abuse and neglect by those who are in a position of trust.</p>	<p>We will Develop a Gateshead Safeguarding Adults Board People in a Position of Trust (PiPoT) Protocol to support the identification of people who may pose a risk to vulnerable adults. <i>NB Links to 5. Prevention</i></p>	<ul style="list-style-type: none"> • PiPoT protocol is drafted. • PiPoT protocol is consulted upon and agreed by board member. • Partner agencies provide assurance that they have effective internal processes in place to deal with PiPoT cases. • Partner agencies provided data on the nature and number allegations, and outcomes of investigations on an annual basis. 	<p>GSAB BM, All partners</p>

2. Learning and Development

The Gateshead SAB will provide a multi-agency learning and development offer to promote a culture of continuous learning to ensure we have a workforce which is knowledgeable and confident in safeguarding adults.

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
<p>2.1 Learning and development offer will be developed and delivered by representatives from partner agencies.</p>	<ul style="list-style-type: none"> Gateshead SAB partners will identify named individuals across their agencies to support the delivery of a multi-agency learning and development programme to be delivered across the system. Delivery of the learning and development offer will be via a multi-agency partnership approach and encompass a range of resources such as formal classroom training, e-learning, workshops, 7-minute briefings, webinars, podcasts. 	<ul style="list-style-type: none"> An identified pool of multi-agency safeguarding representatives supporting training delivery. SG training is delivered by representatives from multi-agency partners. Evidence of the commitment from partners to resource the multi-agency learning and development offer through training reports provided by Workforce Development to the board on a quarterly basis. 	<p>QLP Sub Group and Workforce Development</p>
<p>2.2 Improve knowledge and understanding of the role of other agencies across the partnership.</p>	<p>We will support the promotion of the work of agencies across Gateshead who work with adults at risk. This will include but not be limited to:</p> <ul style="list-style-type: none"> Multi-agency networking events Service briefings Signposting Information and guidance provided through the Gateshead SAB Website and Tri-X Circulation of promotional material and information. Use of "X" (Twitter) to highlight and promote the work of agencies both locally, regionally and nationally. 	<ul style="list-style-type: none"> Evidence of attendance at multi-agency networking events. Development of resources available via the Gateshead SAB Website and Tri-X Access/ usage data from Website and Tri-X to be included in the data dashboard. Evidence of circulation of promotional material from partners to board members. 	

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
2.3 Increase attendance levels at courses and reduce the levels of non-attendance.	We will formally introduce and implement a charging policy for non-attendance and cancellation, which will be administered and monitored by Workforce Development.	<ul style="list-style-type: none"> Data on attendance and non-attendance will be included in the SAB Dashboard on a quarterly basis. 	Workforce Development
2.4 Support wider access to training opportunities for practitioners.	We will continue to explore new and innovative methods of training which takes into considers different methods of learning.	<ul style="list-style-type: none"> Evidence of new training resources 	Workforce Development, QLP Sub Group
2.5 Gateshead SAB will learn from Safeguarding Adult Reviews.	<p>We will develop and implement a robust assurance framework which includes:</p> <ul style="list-style-type: none"> Evidence from partners on how learning has been embedded into policies, procedures and practice guidance; Evidence of changes in practice; Barriers to implementing actions; Evidence of improvements in practice from implementation of changes. 	<ul style="list-style-type: none"> Launch of assurance framework Assurance from partners that learning is embedded through use of the assurance framework. Reduction in repetition of types of abuse and neglect reported in SAR referrals evidencing changes in practice have improved outcomes for people at risk. 	SARCC
	<p>We will create a SAR learning register to clearly record the learning from SARs and themes from reviews. The register will be monitored to identify where we have not successfully implemented sustainable change in practice.</p>	<ul style="list-style-type: none"> Register is created and updated following a safeguarding adult review. Register is updated from partner agency feedback and evidence of improvements in practice or barriers to implementing actions. 	SARCC

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
2.5 <i>Continued</i>	We will provide specific training on themes identified from SARs: <ul style="list-style-type: none"> • Professional Curiosity • Application of mental capacity assessment in practice • Multi-Disciplinary Team meetings • Self-Neglect 	<ul style="list-style-type: none"> • Training is made available to multi-agency partners. • Evidence of attendance is provided through quarterly training reports and the Gateshead SAB Data Dashboard. 	Workforce Development
	We will review and update the resources on self-neglect which are available on the Gateshead SAB website and Tri-x.	<ul style="list-style-type: none"> • Revised resources are available on the Gateshead SAB Website. 	GSAB Business unit
2.6 Gateshead SAB will look at how we ensure people across services and organisations are aware of safeguarding.	We will review the role, effectiveness, impact and need of the role of the Safeguarding Champions. We will look at usage and effectiveness of the systems that house safeguarding information, policies and procedures .	<ul style="list-style-type: none"> • Review of the role of SG Champions is complete with clear recommendations for the future • Update of website and Tri-X information is complete. • Analytics in relation to website and Tri-X usage is available via the SAB Dashboard. 	GSAB Business Manager, Performance Team, QLP Subgroup

3. Data and Information

The Gateshead SAB will ensure there is a comprehensive dataset and dashboard which includes data from partners. Themes and trends are identified through the data presented and the board will take steps to address these.

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
<p>3.1 The Gateshead SAB will have an agreed dataset and dashboard (which extends beyond the statutory safeguarding return), providing clear and accurate multi-agency data across key partners and is reported and presented to the board on a quarterly basis.</p>	<ul style="list-style-type: none"> • We will work with the Gateshead LA Performance Team and representatives from partner agencies to develop a dataset and dashboard. • Partners will provide regular reports to the LA Performance Team to ensure the data dashboard is updated ready for presentation to the board. • Timescales for submission of reports from partners will be agreed and a reporting schedule provided to ensure compliance. 	<ul style="list-style-type: none"> • Dataset and Dashboard are developed. • Partners have been consulted on the content and frequency of reporting. • Dataset and Dashboard will be agreed by all partners. • Quarterly reports are submitted to the board. 	<p>LA Performance Team</p>

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
3.2 Identify themes and trends, across all safeguarding areas, which will support identification of priority development and review areas.	We will analyse the data and quantitative and qualitative information we have access to in order to support the development of the strategic plan.	<ul style="list-style-type: none"> • Analysis of the information contained within the SAB Dashboard is provided to the Board on a quarterly basis. • QLP Subgroup will undertake audits following identification of a theme or trend which requires further investigation. • Feedback on findings from audits is provided to the board. • Actions from audits are taken forward and monitored by the QLP Subgroup. • Regular updates are provided from the QLP Subgroup on audits being undertaken, outcomes and progress with actions via QLP quarterly Assurance report. 	SAB Chair, SAB BM, Performance Team, QLP Subgroup
3.3 Carry out a review and refresh of our media platforms to ensure they are up to date and effective for sharing information.	We will review all practice guidance and procedures held on the Tri-X information portal.	<ul style="list-style-type: none"> • Practice guidance and procedures will be updated. • Revised guidance is available on Tri-X. • Assurance provided to the board that this has been completed 	GSAB Business Unit
	We will monitor the usage of the Tri-X system by partners and provide data and analysis to the board to enable a decision to be made on the continuation of the system.	<ul style="list-style-type: none"> • Usage data is included in the SAB dashboard 	GSAB Business Unit

Goal – What do we want to Achieve	Initiatives or Action – How will we achieve our goal	Metric – How will we know we have achieved our goal	Lead
3.3 <i>Continued</i>	We will complete a review of the content of the Gateshead SAB Website.	<ul style="list-style-type: none"> • All information is updated. 	GSAB Business Unit and Digital Team
	We will complete a transfer of the Gateshead Website information from the current platform to an updated platform which is user friendly and accessible.	<ul style="list-style-type: none"> • New Website is launched. • Usage data is included in the SAB Dashboard. 	GSAB Business Unit and Digital Team

4. Prevention of Harm

The Gateshead SAB recognises the need to prevent harm from occurring rather than responding once the harm has occurred.

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
<p>4.1 Improve our engagement with staff, our customers and local communities to provide information which increases awareness of what constitutes abuse or neglect, embedding a culture across the partnership of “Safeguarding is the responsibility of all”.</p>	<ul style="list-style-type: none"> We will monitor and analyse safeguarding data to inform themed communication messages. SAR referrals and data from partners will identify emerging themes to inform targeted preventative messages. 	<p>Themed communications disseminated via Website, 'X' (Twitter), email, training messages.</p>	<p>GSAB BM, GSAB Business Unit, QLP Subgroup, Performance Team</p>
	<p>We will continue to increase staff and public awareness raising through support of National Safeguarding Adults Week, <i>NB Links to Learning and Development</i></p>	<p>Campaign analytics for the week, monitor the use of website, social media, and news subscribers</p>	<p>GSAB BM, GSAB Business Unit, Workforce Development</p>
	<p>We will promote the message of “Safeguarding is Everyone’s business through:</p> <ul style="list-style-type: none"> Resources Videos Messages within training Engagement with service users and the wider community 	<ul style="list-style-type: none"> Resources are available on the Gateshead SAB Website and Tri-X. Training is updated to reflect message. 	<p>GSAB BM, GSAB Business Unit, Workforce Development</p>

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
<p>4.2 Explore the creation of a multi-agency referral mechanism (MARM) to support complex individuals (e.g. dependant drinkers) which supports sharing of risk and identifies a lead partner to co-ordinate the case.</p>	<p>Working with multi-agency partners we will explore the develop a multi-agency referral mechanism (MARM) which will be administered by the Gateshead SAB and promotes multi-agency working and reduces the passporting of risk between agencies. Key actions:</p> <ul style="list-style-type: none"> • Map current multi-agency meetings to establish a clear rational for the development of a MARM. • Carry out data gathering from other SABs (regionally and nationally) to identify good practice. • Present proposals to the board on the development of a MARM or other frameworks to support the management of complex cases. 	<ul style="list-style-type: none"> • Task and finish group created. • Scoping/ mapping exercise is undertaken to understand the current structure of multi-agency meetings which support people with complex needs. • Proposal to the Board is made on the advantages and disadvantages of developing a MARM. 	<p>GSAB BM, QLP Subgroup Joint Working with P@TH</p>

5. Involvement and Engagement

The Gateshead SAB recognises the importance of working with statutory and non-statutory partners to ensure we have robust systems in place to adequately represent the people who are involved in operational and statutory safeguarding.

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
<p>5.1 We will establish mechanisms to improve involvement, engagement, and communication with people who have experience of the safeguarding process, through the voice of the adult.</p>	<ul style="list-style-type: none"> Identify and develop a systematic approach to gathering feedback on the effectiveness of SG processes from people who have been the subject of a safeguarding S42 enquiry and their experiences, their family and carers 	<ul style="list-style-type: none"> Analysis on the feedback. shed to develop an approach. Regular feedback to the board. 	<p>Task and Finish Group established</p>
	<ul style="list-style-type: none"> We will create opportunities to engage with staff across the system and seek feedback, so we understand the barriers, enablers, and challenges of front-line practice. 	<ul style="list-style-type: none"> Staff surveys Polls Feedback from Engagement sessions 	<p>QLP Subgroup</p>
<p>5.2 Monitor the usage and effectiveness Advocacy services across Gateshead in line with NICE guidance.</p>	<p>We will request assurances from the Local Authority and commissioners on how advocates are involved in supporting people experiencing safeguarding concerns.</p> <ul style="list-style-type: none"> Assurance that local authorities have auditing processes in place to monitor how people and their advocates are included in safeguarding processes. Work with advocacy providers and people involved to consider the effectiveness of the advocacy support provided Advocacy providers report on the extent to which partner organisations fulfil statutory duties for advocacy and safeguarding. 	<p>Assurance reports provided from local authority Commissioning and advocacy providers.</p>	<p>Commissioning and Advocacy providers</p>

Goal – What do we want to Achieve	Initiatives or Action – How will we achieve our goal	Metric – How will we know we have achieved our goal	Lead
5.3 Improve synergy and collaborative working with wider strategic partners.	We will establish mechanisms to ensure there is collaboration in relation to cross cutting issues to encourage sharing of priorities and reduced duplication.	<ul style="list-style-type: none"> • Receive update reports and plans from other Strategic Boards/ Partnerships as part of the Business Managers quarterly update. • Joint Safeguarding Executive meets on a quarterly basis. • Annual priority setting event between Chairs and statutory partners from SAB, GSCP, Community Safety and Domestic Abuse partnership. • Business Managers from boards and partnerships meet regularly. 	GSAB Chair and BM
	We will ensure that we engage with all relevant organisations and strategic partnership Boards involved in safeguarding adults and that through the membership there is a commitment to attendance and ownership of actions from meetings across the system.	<ul style="list-style-type: none"> • Relevant representation across the system. • Board and Sub-group attendance is monitored on an ongoing basis. • Terms of reference are reviewed, and membership updated. • Records will monitor attendance escalating issues to Gateshead SAB executive member as required 	GSAB Chair and Business Manager

Goal – What do we want to Achieve	Initiatives or Action – How will be achieve our goal	Metric – How will we know we have achieved our goal	Lead
<p>5.4 Hold an annual challenge event to gather feedback on the effectiveness of SG processes and practice across the system and to identify priority areas for the next following year.</p>	<p>We will arrange an event in September 2024 with representatives from all partner agencies (statutory and non-statutory) using an agreed format for gathering of information, SWOT analysis etc:</p> <ul style="list-style-type: none"> • What have we achieved • What do we still need to achieve • What is working well • What needs to improve <ul style="list-style-type: none"> • Review priorities and actions from strategic plan 2024/25. • Agree priorities and actions for 2025/26 strategic plan. 	<ul style="list-style-type: none"> • Event attendance • Event feedback • Review of strategic plan 2024/25 • Revised strategic plan with updated priorities and actions for 2025/26. 	<p>GSAB Chair, BM and Business Unit</p>
<p>5.5 Ensure the strategic plan, annual report and information on the work of the board is developed in easily accessible formats which are available to all.</p>	<ul style="list-style-type: none"> • We will work with Health Watch to identify user groups to support this work. • Hold engagement sessions to discuss how SAB information can be provided in easily accessible formats. • Identify accessible formats to present information. • Share and gain feedback on the accessible documents before publication. 	<ul style="list-style-type: none"> • List of agencies who will work with Gateshead SAB identified. • Engagement sessions take place. • Accessible documents developed and available on the Gateshead SAB website and Tri-X. 	<p>GSAB BM, QLP Subgroup.</p>



Gateshead
Safeguarding Adults
Board

